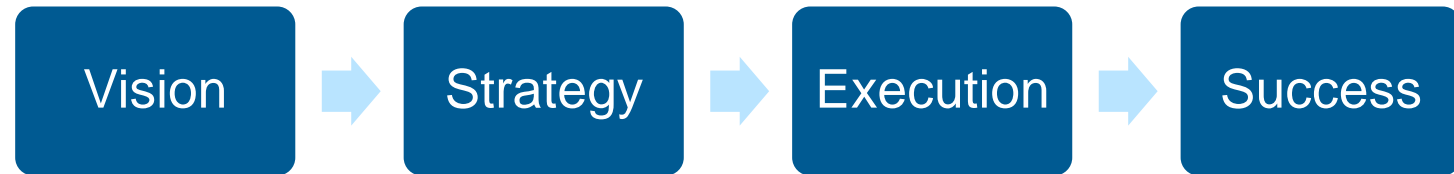
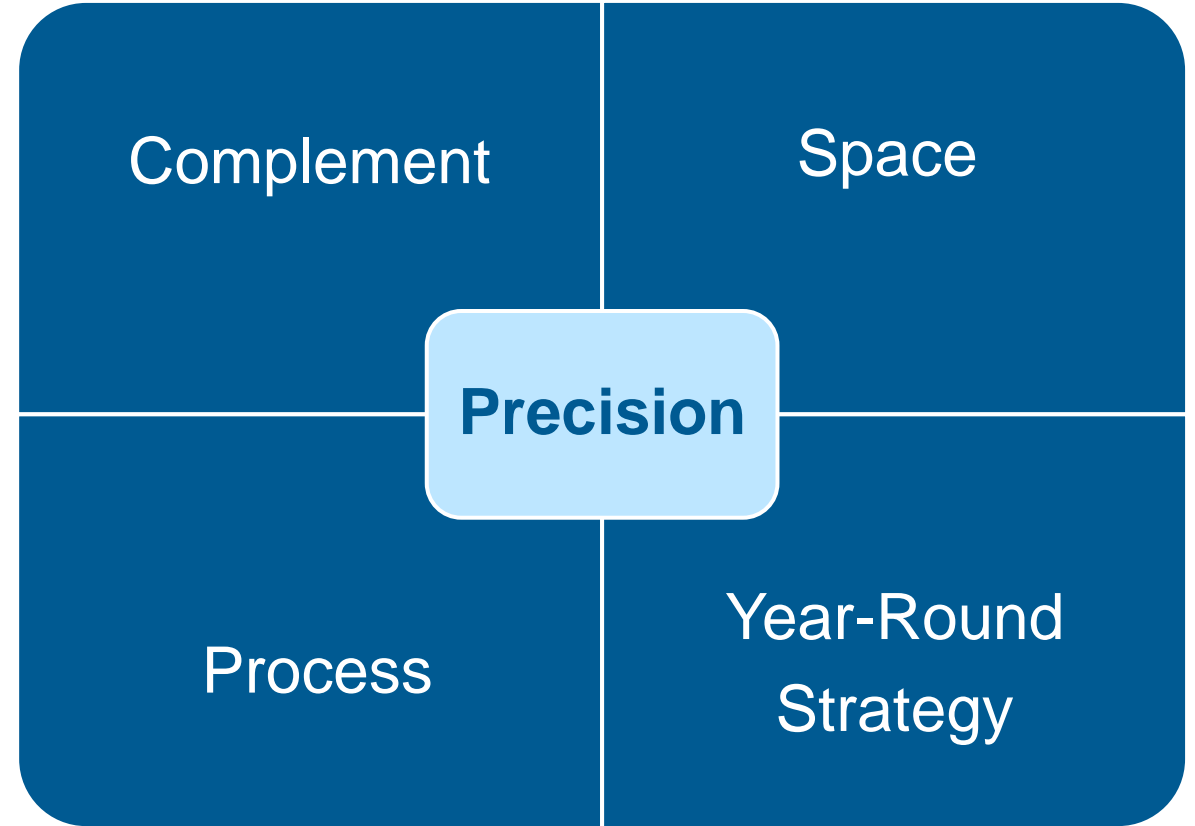


# MTAC

TUESDAY JULY 26, 2022



Mike Barber  
Vice President, Processing &  
Maintenance Operations



# Processing & Distribution Mission

Our vision is to provide precise, efficient, predictable processing and distribution performance, that enables logistics and delivery operations to provide world class service to our customers and positions our network for revenue growth.



# Employee Utilization

- Utilizing our employees in the most effective manner possible to reduce cost and improve service
- Retaining employees reduces onboarding and training costs, maintain consistency in operations
- Controlling overtime use reduces cost as well as employee burnout and improves retention

# Operating Precision

- Achieve our processing plan at each facility every day; processing all expected volume by the expected clearance time
- Precision in processing enables trucks to leave on time and mail to get to destination timely
- Effective planning and daily execution; aligning staffing with workload, achieving throughput and clearance times by ensuring quality maintenance operations and standardized operator performance

# 2022 Peak Planning



## Complement

- ~10,000 Conversions throughout 2022
- Backfill to replace converted employees
- ~19,000 Peak season hires starting in October



## Equipment

- 46 additional package processing machines deployed throughout 2022
- Additional material handling equipment deployments throughout 2022
- 53M total daily package processing capacity



## Space

- Continue use of 58 long-term and Parcel Support Annexes
- 24 temporary peak processing annexes for 2022
- 10.5M sq ft to support peak processing and distribution operations



## Precision

- Daily cadence for precision Indicators
- Scheduling and machine utilization
- Operating plan performance
- Dispatch and transportation departure
- Stakeholder and supplier communications

# We Appreciate You

Thank you for your communication and engagement

- Thank you for the continued engagement and communication
  - Efforts through MTAC User Groups (UG) and Work Groups (WG)
  - Please continue to work through/notify your postal representatives immediately if you have any issues or concerns
    - This allows for capture of common issues, concerns, consolidated resolutions and if necessary, escalations
- Looking forward to continuing our improvements and executions with precision

# MTAC

**Robert Cintron, VP Logistics**

**July 26, 2022**

# UG 7 - MTE

- ✓ Contact information updated for large mailers
- Contact information updates for local mailers – Due August 2022
  
- MTE request are to be in MTEOR and not requested by email
  
- Peak Concerns on MTE peak and the need for projections
  - Ongoing new purchases
  - Finalizing demand file
  - Finalizing inventory plan



# Industry Questions

**What is the USPS going to do differently so we don't have the same issues in peak 2022 that we had during peak 2021? (Other than increasing inventory levels)**

- Establishing mailer and USPS demand
- Maximizing locations based on geographic demand

**There were specific locations where there were issues – does the USPS know where the demand will be high for peak 2022?**

- FY21 MTE requirements were in Midwest, NY Metro, and Chesapeake Divisions
- FY22 demand will be determined
- Aligning to mail processing equipment deployment

# Industry Questions

**What will the USPS be doing to accommodate? Staging more MTE in certain locations, etc.?**

- Based on the demand analysis

**What improvements have or will be made in terms of transportation? (Getting loads to mailers and getting MTE back from the west coast)**

- Ongoing effort to establish demand and inventory requirements for all mailers and USPS sites

# Industry Questions

## **What MTEOR changes are being made and when?**

- ✓ Contact information updated for large mailers completed
- Contact information updates for local mailers – Due August 2022

## **What SOP changes have been made or are going to be made?**

- Focus on demand and inventory requirements
- Working with functional groups on MTE preparation
- Updating SWI for local mailer deliveries

## **MTE inventory update (like what Dave Williams is providing)**

- New process being established

# Industry Questions

## MTEOR Stats

- Of the 380 MTEOR IDs what percentage has reported inventories?
  - 79% reported, July 14-21
- Of the 380 MTEOR IDs how many had bad emails, how many have been fixed?
  - 45 updated emails
  - 23 address changes
  - 12 with multiple MTEOR ID's

## MTEESC General Information

- How many are there and where are they located?
  - There are 14 MTEESCs
  - Atlanta GA, Chicago IL, Kansas City KS, Jacksonville FL, Los Angeles CA, Martinsburg WV, Temperance Michigan, Milwaukee WI, Minneapolis MN, Philadelphia PA, San Francisco CA, Seattle WA, Springfield MA, Dallas TX

# MTEESC Information

**How does the network work (does MTE get moved between MTESCs or does it only go out to mailers and plants? What is the reach for each MTEESC?)**

- MTEESC to MTEESC
- MTEESC to Mailer (Large)
- MTEESC to Plant
- Plant to Mailer (Local)
- Reach determined by demand

MTEOR Helpdesk information ([MTEOR@usps.gov](mailto:MTEOR@usps.gov)/1-866-330-3404)

# Peak Network Planning

# Surface Network Key Strategies

## Strategic use of data

- New Planning and routing tools developed
- Focus on service responsiveness
- Planning air and surface networks together to maximize efficiency

## Leverage STC Network

- Advance volumes off workroom floor
- Earlier Arrival to STC
- Advance to Destinating Processing facility

# Air Network Planning

## Air to Surface diversions

- Permanent due to Service Standard Changes

## Demand Factors

- Finalizing plans with all air carriers

